**CONTACTS**

**Counseling Center**  
704.687.7337

**49er Card/ID Office**

**INTERNET/WIFI SUPPORT**

housing.charlotte.edu/maintenance-requests

**ROUTINE REPAIR REQUESTS**

<table>
<thead>
<tr>
<th>Building</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wilson Hall</td>
<td>704.687.6131</td>
</tr>
<tr>
<td>Martin Hall</td>
<td>704.687.5399</td>
</tr>
<tr>
<td>Belk Hall</td>
<td>704.687.5461</td>
</tr>
</tbody>
</table>

**URGENT REPAIR REQUESTS**

Call University Police and Public Safety

**CABLE TV SUPPORT**

support@apogee.com

**RESIDENCE HALLS HAVE DUTY HOURS**

- **First-Year and Upperclassmen:** 11 p.m. - 7 a.m. nightly
- **Graduate Housing:** 12 a.m.- 7 a.m. nightly
- **Summer and University Housing:** 12 a.m.- 7 a.m. nightly

**DID YOU KNOW?**

- **Important Dates**
  - **Fall 2024**
    - New Student Orientation: AUG 19
    - Classes Begin: AUG 26
    - Thanksgiving Break: NOV 24-27
    - Winter Break: DEC 22-28
    - Classes End: DEC 13
    - Final Exams: DEC 13-14
  - **Spring 2025**
    - New Student Orientation: AUG 19
    - Classes Begin: AUG 26
    - Thanksgiving Break: NOV 24-27
    - Winter Break: DEC 22-28
    - Classes End: DEC 13
    - Final Exams: DEC 13-14

**CAMPUS RESOURCES**

- **24-Hour Counselling**
  - 704.687.7501

**HOUSING 101**

- **Fall 2024**
  - Welcome Back Event
  - Happy Hour in the HRL Mailroom
  - **Spring 2025**
  - Welcome Back Event
  - Happy Hour in the HRL Mailroom

**DID YOU KNOW?**

- **Loan Key Desks** are open 7 days a week with a permanent key when returning the loan key.

**Loan Key Desks**

- Belk, Lynch, Miltimore, Wallis or Witherspoon Hall
- Cedar, Elm, Greek Village, Hawthorn, Hickory, Levine or Wilson,
- Holshouser, Hunt, Laurel or Scott,
- Loan Key Desks are open 7 days a week with a permanent key when returning the loan key.

**NEVER COVER THE SMOKE DETECTOR**

Covering a smoke detector is a violation and can result in your body out of the window. Walking or sitting on window ledges, putting objects on your window ledge or throwing/dropping things out of your window could result in your removal from campus housing.

**Having visitors is a privilege that requires the prior consent of roommate(s).**

Residents must meet guest(s) at the entrance of their residence hall, inform guests of all pertinent residence hall policies and procedures.

**Regulating visitation is necessary for community standards of all residents.**

Unresolved visitation issues among roommates may result in the loss of the privileges for all residents.

**Resident Student**

You are responsible for your UNC Charlotte ID and keys. Your ID carries with it certain privileges, such as use of meal plans.

**CAMPUS CARDIDENTITY**

Your ID and keys are for your use only and must not be given to others except when requested by a University official.

**For security reasons, your ID and keys are for your use only and must not be given to others except when requested by a University official.**

**Security of your ID and keys is your responsibility.**

**24-HOUR SECURITY**

- **University Police**
  - 704.687.5400

**LIVE ON**

To get daily updates and live on the Grounds for a Brighter Future, visit housing.charlotte.edu/liveon.